GIFT CARD
GENERAL TERMS AND CONDITIONS

1. The Gift Card (the “Card”) is valid to purchase products being sold in any brick-and-mortar store and online on any website of Zara, Pull&Bear, Massimo Dutti, Bershka, Stradivarius, Oysho and Zara Home in the United States (Puerto Rico and all other US Territories excluded) (hereinafter, individually any of them, “Store”, and collectively, “Stores”).

2. The Card is issued by ITX USA, LLC. This Card is a bearer instrument. Its holder shall be solely responsible for the use and custody of the Card.

3. The price of the Card can be paid by any of the means of payment accepted at the Store where the Card is being purchased.

4. You may return an unused Card only at the Store where it was purchased. Further, for a return to be accepted, such return must be made in accordance with the following terms:

   4.1 **Physical Cards**: Physical Cards purchased at brick-and-mortar stores must be returned within thirty (30) calendar days of their purchase date, while physical Cards purchased online must be returned within thirty (30) calendar days of the date of the shipping confirmation email.

   4.2 **Virtual Cards**: Virtual Cards you have elected for us to send directly to the intended recipient must be returned within thirty (30) calendar days of the date of dispatch of the Card to such intended recipient. Virtual Cards purchased by you where you have elected that you be the sender of the Card to the intended recipient must be returned within thirty (30) calendar days of the purchase date.

   Sale of these different card formats shall be subject to their availability in the United States.

   As used herein, a card is considered “used" if it has been deployed for the purchase of products and/or recharged.

   If you elect to return an unused Card as permitted pursuant to the terms herein, the price paid for the Card shall be refunded using the same means of payment used to purchase it. For such refund, the original sales receipt or e-ticket and, where appropriate, the payment card and the payment receipt must be presented. Return of any card purchased abroad or at any Store website of any other country shall not be accepted.

5. The Card is rechargeable, but any outstanding balance of the Card may not be refunded or exchanged for cash, except as required by law.

6. Where applicable, if products purchased with the Card are returned, the refund will be issued by crediting the price of the returned products back onto the remaining balance of the Card. However, if the Card no longer exists upon returning the products, the price of the returned products will be credited to a Voucher Card, whose terms and conditions of use are: Voucher cards will be valid to purchase any product being sold in the Stores. Its outstanding balance cannot be refunded or exchanged for cash. Lost, stolen, or damaged Voucher Cards will not be replaced.

   The refund method herein provided is an essential term. By using this Card, you agree to be bound by the terms and conditions provided at the time of the purchase, which terms and conditions are also available in our Stores.

7. The Card does not have an expiration date and shall remain valid until all value stored on the Card is used.

8. The Card is a bearer instrument. Its holder shall be solely responsible for the use and custody of the Card. The Card will not be replaced in case of theft, loss, or damage thereof. However, the issuer may replace the Card in case of change of format of the Card.

9. Cards originally obtained via any unlawful means shall be null and void and they shall not be used to purchase products, nor shall the price thereof be refunded.

10. Where a virtual Card is purchased, we are not responsible for the non-receipt or the delay in receiving such Card by its intended recipient on grounds beyond our control, including: (i) the deficiencies or the breakdown of telecommunications lines/systems, (ii) the delay in the transmission of information or data or the loss of information or data which may occur under any of the circumstances provided under letter (i) above; (iii) the inaccuracy of the details of the recipient of the virtual Card provided by the purchaser of the Card; (iv) impossibility of delivery of the Card to the e-mail address provided, or (v) the fact that the e-mail sent is deemed to be spam or unwanted e-mail.

11. The Card may not be used for the purposes of advertising or promoting products or services marketed by any third party other than the issuer of the Card, unless express prior written consent is given by ITX USA, LLC.

12. The Company may limit or decline transactions involving multiple gift cards where the total value, transaction pattern, or customer activity presents fraud, money-laundering, or other compliance concerns.

13. The purchase and/or use of the Card entails the full acceptance of these terms and conditions, which have been made available to the customers upon the purchase of the Card and which are also available at the Stores.