

About us, Zara (“who we are”)

We, **Zara**, who operate this website and store, are company ITX S Trading Company Ltd., with its registered office in Ljubljana, business address at Ameriška ulica 8, 1000 Ljubljana, Slovenia, registered with the court register of the District Court in Ljubljana, under Srg 2007/01584, file no. 14657200, with registration number 2273136000 and share capital in the amount of EUR 500,000.00, and a VAT identification number and a tax number SI 14720078 ("Zara").

We, **Zara**, can also be reached via email info-si@zara.com and phone numbers +386 83849634 and +386 70627882.

Zara is subject to VAT.

Information about the Consumer Complaints and the Consumer Dispute Resolution

If you, as a buyer or consumer, believe that your rights have been violated, you can address your complaints to us, Zara, via e-mail address info-si@zara.com for the purpose of out-of-court settlement of the dispute.

In accordance with the Out-of-Court Settlement of Consumer Disputes Act, we would like to inform you that we, Zara, do not recognize any of the individual providers of out-of-court settlement of consumer disputes as competent to resolve a consumer dispute that a consumer could initiate in accordance with the Out-of-Court Settlement of Consumer Disputes Act.

Unless otherwise stipulated by applicable law, our participation in the out-of-court settlement of a consumer dispute is voluntary and we are not obliged to participate in it.