

**Information about the company:**

ITX RS DOO BEOGRAD

Registration number: 20044896

With registered address : Milutina Milankovića 9đ, Belgrade-New Belgrade, Republic of Serbia

Telephone number: (011) 202 3405

E-mail address: [officeserbia@inditex.com](mailto:officeserbia@inditex.com)

**Information on complaints and alternative dispute resolution:**

The consumer has access to out-of-court mechanisms to resolve potential consumer disputes. In accordance with the Law on Consumer Protection, the trader is obliged to participate in the procedure of out-of-court settlement of consumer disputes.