

## ZARA GIFT CARD - INDICATION BASED ON THE PAYMENT SERVICES ACT

### **(1) Name of Issuer**

ITX Japan Corporation

### **(2) Amount available for payment**

The gift card allows variable deposit amounts from a minimum of 3,000 yen to a maximum of 30,000 yen. Additional deposits are not allowed.

### **(3) Expiration date**

The Card purchased at a store is valid for three years from its purchase date.

The E-gift Card purchased on [www.zara.com](http://www.zara.com) is valid for three years from the date we send it to its designated recipient.

### **(4) Contact for inquiries**

Customer Service Center

6th Floor, Fujiwara Building, 1-10-11, Ebisunishi, Shibuya-ku, Tokyo 150-0021

Phone: 0120-713-777

### **(5) Location of use**

The Card can be used at any ZARA store in Japan or at [www.zara.com](http://www.zara.com).

### **(6) Usage notes**

- Except as otherwise provided by laws and regulations, the remaining balance of the Card cannot be either cashed out or refunded.
- Please see the Gift Card Conditions for other matters.

### **(7) How to check the unused balance**

The unused balance may be checked at any ZARA stores or on the balance confirmation page in the [www.zara.com](http://www.zara.com).

### **(8) Terms of use**

Please see the Gift Card Conditions for the Card([www.zara.com](http://www.zara.com)).

### **(9) Method for preservation of user assets for prepaid payment instruments**

Intent of the provisions of Article 14, paragraph (1) of the Payment Services Act:

As a system to protect holders of prepaid payment instruments, the issuer is legally obliged to preserve the instrument holders' assets, for example, by depositing with the Legal Affairs Bureau an amount not less than half of their unused balance on the benchmark date as their security deposits for issuance, based on the provisions of the Payment Services Act.

Details of rights specified in Article 31, paragraph (1) of the Payment Services Act:

Holders of prepaid payment instruments shall have the right to receive payments from the instrument's security deposit preserved before other creditors under the provisions of Article 31 of the Payment Services Act in any incident.

Identification of preservation of security deposits for issuance, or guarantee contract of security deposit for issuance or trust contract of security deposit for issuance:

The preservation method for our users' assets adopted by the Company is as follows:

Guarantee contract of security deposit for issuance:

The Company has concluded the guarantee contract of security deposit for issuance with HSBC Tokyo Branch.

**(10) Policy for handling compensation for losses incurred due to unauthorized transactions**

ITX Japan Corporation shall not be liable for any loss or damage incurred by users due to theft, loss, alteration, etc., of their gift cards.