

TERMS AND CONDITIONS FOR BOOKING TICKETS AND ATTENDANCE AT COMMEMORATIVE EVENTS FOR ZARA'S 50TH ANNIVERSARY

INDUSTRIA DE DISEÑO TEXTIL, S.A. (hereinafter referred to as INDITEX, S.A.), a Spanish company with registered office at Avenida de la Diputación, Edificio Inditex, Arteixo, A Coruña, registered in the Mercantile Registry of the province of A Coruña, in Volume 964 of the Archive, General Section, Folio 17, Page C-3.342, and with Tax Identification Number A15075062 (hereinafter, where applicable, the "Organisation") is launching a series of events organised to celebrate the 50th anniversary of ZARA (hereinafter, jointly, the "Events", and individually, each one, the "Event"), which will be governed by these Terms and Conditions for booking tickets and attending the events commemorating the 50th anniversary of ZARA (hereinafter, the "T&C").

1. PURPOSE

This document, together with the [Terms and Conditions of Use and Purchase of the website and/or App](#) operated by ZARA ESPAÑA, S.A.U. (the "Websites"), for the purposes of the use of the Websites, sets out the terms and conditions governing the procedure for booking tickets and attendance at the Events organised to celebrate ZARA's 50th Anniversary, which for the purposes of these T&Cs shall also include the use of the transport service in the event that the Attendee makes use thereof.

2. SCOPE OF APPLICATION

The T&Cs will be applicable to all persons booking tickets and/or attending the Events, which will be held in Spain and are part of the commemoration of ZARA's 50th Anniversary (hereinafter, the "Attendee" or the "Attendees"). Attendees must have read and agree to the above referenced texts, as well as the Privacy Policy, which will be available at all times to Attendees through the Websites. Therefore, if you do not agree with them, you should not register and thus should not attend the Event.

The specific times and places, as well as the rest of the specific terms governing attendance at each of the Events and the use of the transport service, will be detailed in the space provided for this purpose on the Websites, through which users may consult them and, if they are interested, register for each Event.

3. TICKET RESERVATION

3.1. Tickets are offered free of charge and must be reserved in advance through the channels set up for this purpose. Any tickets booked outside the Websites will not be valid.

3.2. Each person may reserve a maximum of six (6) tickets. For requests exceeding this number, following the special booking procedure for groups will be required.

3.3. Ticket availability will be subject to venue capacity limitations. At the time of registration, and after the appropriate checks, a confirmation email will be sent to the email address provided by the attendee with the details of the registration, which will be attached to the ticket with the QR code to access the event. In the event that there are no places available, the user may be placed on a waiting list. Should there be any cancellations, users on the waiting list will be notified in order of registration.

3.4. The Organisation assumes no responsibility in case of loss or theft of the ticket. The Attendee assumes full responsibility in the event that their ticket is presented in duplicate, photocopied or falsified, and loses all rights to access the venue in the aforementioned cases.

4. ACCEPTANCE OF TERMS AND CONDITIONS

4.1. To complete the booking process, the Attendee must read and expressly accept these T&Cs.

4.2. Obtaining a ticket implies full and unreserved acceptance of the T&Cs.

4.3. In the case of group bookings, if any of the Attendees do not accept the T&Cs, they must abstain from attending the Event.

5. ACCESS AND PERMANENCE IN THE SITE

5.1. Access to the site and, where applicable, to the authorised transport, will require the presentation of the ticket. The QR code on the ticket must be presented in printed form or using any mobile device; without it, the attendee will not be able to gain access. The printed document will be valid as long as it does not modify the format, does not present manipulations and is of sufficient quality to be legible; if it is partially printed, damaged or illegible, it will not be valid, and the Organisation may reject it, not allowing the Attendee access. The ticket is a personal and non-transferable document, being only valid for the place, session, date and time of the Event indicated on it.

5.2. The organisers reserve the right of admission. Animals are not allowed, except for assistance dogs for people with disabilities. It will also be forbidden to bring food or drink

from outside into the areas set aside for the Event, only in the outdoor leisure areas provided. Likewise, no weapons, throwing instruments or dangerous objects of any kind shall be allowed to enter.

5.3. The minimum age required to participate in each Event is eighteen (18) years of age at the time of entry. Minors may only enter an Event if accompanied at all times by a responsible adult. The consumption of alcoholic beverages by minors is prohibited, in accordance with current regulations.

5.4. Attendees must behave in a respectful manner, avoiding behaviour that disturbs the running of the Event or inconveniences other Attendees or Event staff.

5.5. The Organisation reserves the right to expel from the Event any Attendee who does not comply with these T&Cs, whose behaviour may affect the normal running of the Event, and/or who causes any damage to the Event or other Attendees, if they do not follow the instructions of the Organisation, or if their behaviour violates current regulations.

5.6. The Organisation reserves the right to require proof of compliance with the requirements specified in these T&Cs at any time.

6. MODIFICATIONS TO THE PROGRAMME

6.1. The programme, date, specific venue or timetable of each Event may be modified due to technical, organisational or force majeure reasons. Therefore, the Organisation reserves the right to modify these T&Cs, as well as the procedures and schedules for the holding of each Event, if deemed necessary. Any changes that may affect the Attendees will be communicated well in advance. Moreover, the Organisers reserve the right to change the location of the Event or cancel it if, due to weather conditions, among other reasons, the correct and safe running of the Event is compromised.

6.2. In the event of a cancellation, the Attendees will be informed through the available communication channels. In the event that an Attendee, who has already registered, is unable to attend, they must cancel their registration and/or group booking at least twenty-four (24) hours prior to the date on which the Event is to take place, using the link provided in the confirmation email to cancel their booking.

6.3. Modifications and/or cancellations shall not give rise to any compensation.

7. RESTRICTIONS ON THE USE OF TICKETS

7.1. Tickets may only be used for the purpose intended in these T&Cs.

7.2. They may not be sold, transferred or passed on for commercial or profit-making purposes.

7.3. The use of tickets for promotional or marketing purposes is not permitted, unless expressly authorised by the Organisers.

7.4. Tickets must be obtained exclusively through official channels. Their authenticity may be verified at the entrance to the site, and the right of admission is reserved in the event of irregularities.

8. DATA PROTECTION AND PRIVACY

8.1. Data controllers: The personal data provided by the Attendees within the framework of the Events will be processed by ZARA ESPAÑA, S.A.U. and INDUSTRIA DE DISEÑO TEXTIL, S.A. (in short, INDITEX, S.A.) as joint data controllers, both with registered offices at Avenida de la Diputación, Edificio Inditex, Arteixo (A Coruña), Spain.

8.2. Purpose and legitimacy: Personal data will be processed for the purpose of carrying out the development, implementation and management of the Events detailed in the T&Cs. The legal basis for the processing of this data is the execution of the conditions established in the T&C of the Events accepted by the Attendee in the registration process.

8.3. Data retention: Independently of processing your data for the time strictly necessary for the relevant purpose, they will be stored securely afterwards for as long as responsibilities related to the processing might arrive, in compliance with the pertinent regulations in force. Once the statute of limitations has expired in each case, the personal data will be deleted.

8.4. Image of the Attendees: In addition, the image of the Attendees will be processed by the joint controllers, for the purposes detailed in the T&Cs. The legal basis for the processing of the image is the execution of the terms included in the T&Cs and the image will be retained for as long as these conditions are in force.

8.5. Addressees: In order to fulfil the aforementioned purposes, it is necessary for the joint controllers to provide access to the personal data of the Attendees to entities of the Inditex Group whose activities are related to the decoration, textile, finished clothing and household products industries, any others complementary to the foregoing, including cosmetics and leather goods, as well as the development and support of e-commerce; and to third parties who provide them with support during the Events and in the services they offer, such as technological services or registration services for the Events. For efficiency in the development, implementation and management of the Events, some of the above-mentioned providers may be located in territories outside the European Economic Area which do not provide a level of data protection equivalent to that of the European Union. In such cases, the Attendee is informed that the correspondents transfer

their data with adequate guarantees and always maintaining the security of their data, using the most appropriate tools for the international transfer of data, such as the Standard Contractual Clauses or any other relevant complementary measure, it being possible to consult the content of these Standard Contractual Clauses at the following link: https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en

8.6. Rights: Attendees may at any time exercise their rights of access, rectification, deletion, limitation of processing and portability by sending a written communication to the following e-mail address dataprotection@zara.com with "50th Anniversary Event" in the subject line. If the Attendee wishes to exercise the above rights in relation to their image, they may do so at any time by sending an e-mail to dataprotection@zara.com with "Image" in the subject line. If required, we may request additional information from you in order to be able to identify you correctly.

Lastly, the Attendees may contact the Data Protection Officer for any queries related to data protection by writing an email to dataprotection@zara.com and have the right to lodge a complaint with the relevant data protection supervisory authority: http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm

8.7. Additional information: For more information about the use of their data, Attendees may consult Zara's Privacy Policy available at www.zara.com.

9. USE OF IMAGES

During the Event, the Organisers, directly or through third parties, may take photographs or videos in which the personal image of the Attendee may appear (the "Material"). By attending the Event, the Attendee authorises the Organisation to use the Material in publications – digital or analogue – for the purpose of illustrating the existence and development of the Event, including, by way of example, on the official websites and social media accounts of the Organisation or other companies in its group, as well as in the Organisation's annual report.

This authorisation shall have no territorial limitation and shall have a duration of eight (8) months from the date of the Attendee's attendance at the Event. After this period, the Organisation shall not make any further use of the Material, although Material already published during this period may remain accessible without the Organisation being obliged to remove it.

In the event that the Attendee registers minors or incapable persons who cannot give consent for themselves and/or attend the Event under their care and supervision, they

declare that they have the necessary legal representation of them to authorise the use of their image in the same terms established in the two previous paragraphs, and authorises such use.

10. OBLIGATIONS AND RESPONSIBILITIES OF THE ATTENDEES

Attendees participate in each Event at their sole risk and responsibility. Attendees are solely responsible for their actions during the Event. In any case, Attendees must at all times heed the recommendations of the Organisers.

Moreover, the location and control of the Attendee's personal belongings will be the sole and exclusive responsibility of the Attendee, holding the Organisation harmless for any loss, damage or misplacement thereof..

The Attendee may leave the Event at any time, respecting the normal course of the Event for the rest of the Attendees.

11. LIMITATION OF LIABILITY

The Attendee acknowledges and accepts that the Organisers and the Event staff are exonerated from any liability for any loss or damage to the personal belongings and objects of the Attendees.

The Organisation shall not be liable for any infringements by Attendees affecting the rights of other Attendees.

The Organisation shall not be liable: (i) for any deficiencies, breakdown or malfunction of the telecommunications systems, the Websites, or any other means used in the framework of the Events, or for any delay in the transmission of entries, or for the loss of entries that may occur due to any such circumstances; (ii) for any deficiencies, damages or losses that may occur to the Attendees as a result of the use of the Websites or third party computer applications necessary to participate in the Events, or those implemented on the Websites, or any other means used in the framework of the Events.

The Organisation shall not be liable for any delay, damage, loss or deterioration for reasons for which it is not responsible. The Organisation shall also not be liable for cases of force majeure (such as strikes, etc.) that may prevent the Events from taking place. The Organisation shall be exempt from all liability in the event of any of the above-mentioned cases.

12. APPLICABLE LAW AND JURISDICTION

12.1. These T&Cs shall be governed by Spanish law.

12.2. For the resolution of any dispute arising from the interpretation or application of the T&C, the parties shall submit to the Courts of the place where the Event is held.

13. CONTACT DETAILS

If you have any questions, queries or complaints in relation to an Event, these T&Cs or the ticket booking process, please email us at 50aniversario@zara.com, through which we will try to assist you in the best and quickest way possible.