

GENERAL TERMS AND CONDITIONS FOR PRIOR REGISTRATION AND PARTICIPATION IN THE Re {form} Zara EVENT

ITX MERKEN B.V., foreign company, with the head office at Nieuwezijds Voorburgwal 307, 1012 RM, Amsterdam, the Netherlands (hereinafter, the “Organiser”), is organising an event entitled “Re {form} Zara” from 1 to 6 October 2026, from 11:00 a.m. to 8:00 p.m., in Paris, on the occasion of Fashion Week 2026 (hereinafter, the “Event”). The Event shall be governed by these terms and conditions relating to the booking of tickets and participation in the Event (also referred to hereinafter as the “Terms and Conditions”).

1. PURPOSE

This document, together with the Terms of Use and Purchase of the website zara.com and/or application ZARA managed by ITX (the “Websites”), sets out, for the purposes of using the Websites, the terms and conditions governing the booking process and participation in the Event.

2. SCOPE

These Terms and Conditions apply to anyone who books a place at and/or participates in the Event, which will take place from 1 to 6 October 2026 at 70 rue des Archives, 75003 Paris, from 11:00 a.m. to 8:00 p.m. The last bookable time slot is 7:30 p.m. (each such person, a “Participant”). Participants must read and accept these Terms and Conditions and read the Event Data Protection Information, which are available on the Websites. Anyone who does not accept these Terms and Conditions must not book or attend the Event.

The opening hours and venue, together with any additional information governing participation in the Event, will be set out in the dedicated section of the Websites, which users may consult and, if they wish, use to register.

3. BOOKING

3.1. Registration is free of charge and must be completed in advance through the Websites. Registrations made outside the Websites are invalid. Booking opens at 10:00 a.m. French time on 30 September 2026 and remains available while places are available. For each fully booked time slot, the waiting list closes when the scheduled time of that slot has passed.

3.2. For the Event, each person may make only one booking, for two persons maximum.

3.3. Places are subject to the venue's capacity limits. If a time slot is fully booked, a user may join its waiting list. If a place becomes available following a cancellation, users on that waiting list will be notified in the order in which they joined it, provided the scheduled time of the slot has not passed. Once a booking has been confirmed, a confirmation message containing the booking details and the QR code required to access the Event will be sent to the email address provided by the Participant.

3.4. The Organiser and any Inditex Group company accept no liability for the loss or theft of a QR code. If a Participant presents a duplicate, photocopy or counterfeit of their QR code, they shall bear full responsibility and shall lose all rights of access conferred by that code in the circumstances described above.

4. ACCEPTANCE OF THE TERMS AND CONDITIONS

4.1. To complete the booking process, the Participant must read and expressly accept these Terms and Conditions and read the Event Data Protection Information.

4.2. Obtaining a QR code confirms acceptance of these Terms and Conditions.

5. ACCESS TO AND PRESENCE AT THE EVENT VENUE

5.1. Access to the Event venue requires presentation of the QR code. The QR code must be presented in paper or electronic form; access will not be permitted if it is not presented. A printed document will be valid only if its format has not been altered, it shows no signs of tampering and it is sufficiently clear to be legible. If it is partly printed, damaged or illegible, it will be invalid and the Organiser may reject it and deny the

Participant access. The QR code and booking are personal, non-transferable documents and are valid only for the venue, session, date and time of the Event stated on them.

5.2. The Organiser reserves the right to refuse admission. Children may attend the Event free of charge and without a reservation, provided they are accompanied by an adult or their legal representative who has made a reservation. Guide dogs accompanying persons with disabilities are the only animals permitted. Food and drink brought from outside may not be taken into the areas designated for the Event; they may be consumed only in any designated outdoor relaxation areas. Weapons, instruments, projectiles and dangerous objects are also prohibited.

5.3. Participants must be at least eighteen (18) years old when making their booking and have a legal capacity to contract.

5.4. Participants must behave respectfully and avoid any conduct that could disrupt the Event or cause inconvenience to other Participants or Event staff.

5.5. The Organiser reserves the right to exclude from the Event any Participant who breaches these Terms and Conditions, whose conduct could jeopardise the proper running of the Event and/or cause harm to the Event or other Participants, who fails to follow the Organiser's instructions, or whose conduct breaches applicable regulations.

5.6. The Organiser reserves the right to request proof at any time that the conditions set out in these Terms and Conditions have been met.

6. CHANGES TO THE EVENT

6.1. The Event, its date, precise venue or opening hours may be changed for technical or organisational reasons or due to force majeure. Accordingly, the Organiser reserves the right to amend these Terms and Conditions and the Event procedures and schedule whenever it considers this necessary. Any change that may affect Participants will be notified in advance. The Organiser also reserves the right to cancel the Event, after giving Participants reasonable prior notice, if its proper running or safety is jeopardised, including as a result of weather conditions.

6.2. In the event of cancellation, Participants will be notified through the available communication channels. Participants who have booked a place and are unable to

attend are invited to cancel their booking at least twenty-four (24) hours before their scheduled time slot, using the link in the confirmation email.

6.3. No compensation shall be payable as a result of any changes and/or cancellations.

7. RESTRICTIONS ON THE USE OF THE BOOKING / QR CODE

7.1. The booking / QR code may be used only for the purposes specified in these Terms and Conditions.

7.2. The sale, transfer or assignment of tickets for commercial purposes or financial gain is prohibited.

7.3. The booking / QR code may not be used for promotional or marketing purposes without the Organiser's express authorisation.

7.4. The booking / QR code must be obtained exclusively through official channels. Its authenticity may be checked at the entrance to the Event venue, and we reserve the right to refuse access in the event of any irregularity.

8. DATA PROTECTION

Data controllers: The personal data provided by Participants in connection with the Event will be processed by ZARA FRANCE, S.A.R.L., with registered office at 22 rue Bergère, 75009 Paris, France, and INDUSTRIA DE DISEÑO TEXTIL, S.A. (INDITEX, S.A.), with registered office at Avenida de la Diputación, Edificio Inditex, Arteixo (A Coruña), Spain, as joint data controllers.

Purpose and legal basis: Personal data will be processed to organise, carry out and manage the Event described in these Terms and Conditions. The legal basis is performance of the terms governing participation in the Event, accepted by the Participant during registration.

Data retention: Personal data will be processed for as long as necessary for the stated purpose. Afterwards, it will be stored securely for as long as necessary to address potential liabilities arising from the processing, in accordance with applicable law. Once the applicable limitation periods have expired, the personal data will be deleted.

Recipients: In order to fulfil the aforementioned purposes, it is necessary for the joint controllers to provide access to the personal data of the Participants to entities of the Inditex Group whose activities are related to the decoration, textile, finished clothing and household products industries, any others complementary to the foregoing, including cosmetics and leather goods, as well as the development and support of e-commerce; and to third parties who provide them with support during the Event and in the services they offer, such as technological services or registration services for the Event. For efficiency in the development, implementation and management of the Event, some of the above-mentioned providers may be located in territories outside the European Economic Area which do not provide a level of data protection equivalent to that of the European Union. In such cases, the Participant is informed that the joint controllers transfer Participants' data with adequate guarantees and always maintaining the security of their data, using the most appropriate tools for the international transfer of data, such as the Standard Contractual Clauses or any other relevant complementary measure, it being possible to consult the content of these Standard Contractual Clauses at the following link: https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-dataprotection/standard-contractual-clauses-scc_en

Rights: Participants may at any time exercise their rights of access, rectification, deletion, limitation of processing and portability by sending a written communication to the following e-mail address dataprotection@zara.com with "Re {form} Zara Event" in the subject line. If required, we may request additional information from you in order to be able to identify you correctly. Lastly, the Participants may contact the Data Protection Officer for any queries related to data protection by writing an email to dataprotection@zara.com and have the right to lodge a complaint with the relevant data protection authority: <https://www.cnil.fr/fr/adresser-une-plainte>.

Additional information: For more information about the use of their data, Participants may consult Zara's Privacy Policy available at www.zara.com.

9. PARTICIPANTS' OBLIGATIONS AND LIABILITY

To the extent permitted by applicable regulations, Participants attend the Event at their own risk and under their own responsibility. Participants are solely responsible for their actions during the Event. Participants must comply with the Organiser's recommendations at all times. Participants are also solely responsible for the care and supervision of their personal belongings and shall hold the Organiser harmless from any liability for their loss, damage or disappearance. Participants may leave the Event at any time, provided they do not disrupt the Event for other Participants.

10. LIMITATION OF LIABILITY

To the extent permitted by applicable regulations, Participants acknowledge and agree that the Organiser and the Event staff shall not be liable for any loss of or damage to Participants' personal belongings.

Subject to the foregoing, the Organiser shall not be liable for any offences committed by Participants that infringe the rights of other Participants.

The Organiser shall not be liable under these Terms and Conditions where its failure to perform its obligations is attributable to a third party, your fault or a force majeure event as defined in Article 1218 of the French Civil Code and case law. Notwithstanding the foregoing, liability shall not be excluded or limited in the following cases: (i) death or personal injury caused by the Organiser's negligence; (ii) fraud or wilful misconduct; or (iii) any case where excluding or limiting, or attempting to exclude or limit, liability would be unlawful or contrary to law.

11. GOVERNING LAW AND LANGUAGE

11.1. These Terms and Conditions are governed by French law.

11.2. These Terms and Conditions are available in English and French. If the two versions differ, the French version shall prevail.

12. CONTACT DETAILS

For any question, request or complaint concerning the Event, these Terms and Conditions or the booking process, please email reform_paris_installation@zara.com. The Organiser will assist Participants as promptly and effectively as possible.